

Strategic Plan 2021 – 2025

Strategic Priorities



St John of God Hauora Trust

The key initiatives for FY25 - from 1 July 2024 to 30 June 2025.

5. Optimising our Processes

Our strategy is enabled by effective business practices, technology solutions and information that support efficiency and inform decisions.

OBJECTIVES

- Optimisation of key business processes
- Streamlined, efficient systems and processes that support the client and resident journey
- Enhanced analytical and decision making capability through fit for purpose systems, information and technology
- Sustainable IT services that support the organisation and accreditation of services

MEASURES OF SUCCESS

- Resident and client information systems implemented
- Improved labour efficiency
- Support services are efficient



#	INITIATIVE	RATIONALE	SPONSOR
OP1	Optimise Information Technology systems	Further develop and integrate SharePoint, Teams and other Microsoft platforms.	SJGHT
OP2	Embed client care management system	Implement Phase 2 of CMS project to complete staff training and evaluate functionality and associated software systems.	HAS
OP3	Implement Brand Refresh Project	Deliver new website, design work, email communications and content that reflects our kaupapa in Aotearoa New Zealand in 2024.	SJGHT
OP4	Replace Attache accounting system	Evaluate and implement accounting management systems to implement a provider that is fit for purpose.	SJGHT
OP5	Improve Waipuna HR systems and processes	Review and improve induction and orientation processes, role definitions and service guidelines across CYCS.	CYCS
OP6	Upgrade cell phone technology and connectivity at CYCS	Dated technology and connectivity issues are impacting CYCS service delivery.	SJGHT
OP7	Optimise land and building resources to support growth	Ensuring the Waipuna facility can support continued growth and service delivery.	CYCS
OP8	Enhance business processes for Little Owls	Ensuring business processes fit with the ECE model is important to maximise efficiency.	ECE
OP9	Review roster management system and monitoring	Ongoing development of our rostering management to deliver effective care when it is needed to the people we support.	HAS

OUR MISSION:

To continue the healing Mission of Jesus.



Manaakitanga
Hospitality



Aroha
Compassion



Whakaute
Respect



Tika
Justice



Hiranga
Excellence

OUR VALUES:

OUR VISION:

We are recognised for care that provides healing, hope and a greater sense of dignity, especially to those most in need.